

**Raymond W. Bliss Army Health Center
Fort Huachuca, Arizona 85613-7040**

INFORMATION SHEET

1. For general information, for appointments and cancellations, or to reach individual clinics and/or staff, **call 533-9200**, the Automated Call Distribution System (ACDS). Assistance or information is also available by contacting the information desk at the main facility, 533-9255, Monday-Friday from 0730 to 1630.

2. **Primary Care Managers (PCM) for TRICARE Prime beneficiaries are listed below.** Active duty military and their family members are assigned to the same community care clinic to receive treatment of all primary care needs.

a. **Community Care Clinic #1** (Military Intelligence Clinic): All ranks active duty personnel (including flight personnel) assigned to the military intelligence community and *their family members*. **Walk-in sick call for both active duty and family members**, Monday-Friday 0715-0900. Clinic hours Monday-Friday 0715-1145 & 1245-1600. **ACTIVE DUTY must bring a “Sick Slip” (DD689).** Immunizations for children and family members Monday, Wednesday, and Friday 0715-1100.

b. **Community Care Clinic #2** (Signal Corps Clinic): All ranks active duty personnel assigned to ASC, ISEC-CECOM, 11th Signal Bde., EPG, CSLA, TSC Fort Huachuca, JITC and *their family members*. **Walk-in sick call for active duty only**, Monday-Friday 0630-0800. Clinic hours Monday-Friday 0630-1145 & 1300-1530.

c. **Community Care Clinic #3** (Health Center Outpatient Clinic)—all ranks active duty personnel assigned to MEDDAC, DENTAC, Def Fuel Sup., 6th Region CID, USATMDE Spt. Cen., Foreign LNO, DOD DRMO, Armed Forces Recruiting, Active Army Reserve, USARNG (FH) *and their family members; as well as, all retirees and their family members*. **Walk-in sick call for active duty only**, Monday-Friday 0730-0800. Clinic Hours Monday-Friday 0730-1145 & 1245-1615.

d. **MIVAS (MI Village Aid Station):** Additional sick call hours for MI Students: 0700-0745 weekends and holidays starting 08 JAN 00 and 1610-1745 Monday-Thursday for Evening Students only starting 18 JAN 00.

3. R.W. Bliss Army Health Center’s clinics (including CCC#1 & CCC#2) close at 1200 on the 2nd and 4th Thursdays of each month for Sergeant’s Time training. The Prime Time Clinic is open to provide primary care treatment during that time.

4. The **Prime Time Clinic** located on the east end of the main health center provides acute care appointments 7 days a week. Clinic hours are **Monday–Friday 1400 to 2200** (*M-F appointments are booked daily after 1300*). **Weekend, training and federal holidays clinic hours are 1200-2000.** Only Prime enrollees will be seen prior to 1800. **Non-prime** beneficiaries may call after 1800 for *space-available*, same-day appointments.

5. The **TRICARE Line for Care (TLC)** is an advice system staffed by registered nurses. Guidance is available on health and medical issues 24 hours a day, 7 days a week. All beneficiaries of the military health care system may access this service by calling **toll free 1-888-887-4111**.

6. **Primary Care Manager (PCM) for all TRICARE Prime beneficiaries after duty hours—call 533-2433.**

7. The Sierra Vista Regional Health Center is located at 300 El Camino Real. Emergency treatment is available at their emergency room 24 hours a day. **CAUTION:** TRICARE Prime enrollees may incur additional costs for inappropriate emergency room use. Check with the TRICARE Line for Care (TLC) or your Primary Care Manager (PCM) for *guidance*. TRICARE billing of acute or urgent conditions is based on whether a **prudent person** would go to an emergency room for treatment, or wait and see their PCM.
8. Specialty care requires a **referral from the patient's PCM**, prior to booking an appointment. If no telephone number is listed, appointments are booked by calling 533-9200. Specialty services within this facility include:*

Allergy	Orthopedic
Behavioral Health 533-7030	Physical Exams (active duty) 533-8837
GYN	Physical Therapy (active duty)
Internal Medicine	Preventive Medicine 533-3536
Nutrition 533-3536	
Occupational Health 533-9139	<u>Specialty Clinic</u>
Optometry (active duty)	Dermatology General Surgery
	Ear, Nose & Throat Urology

9. Ancillary Services: Laboratory information 533-2918 Monday-Friday 0700-1630

STREP Hotline: For strep throat results--wait at least 24 hours after the specimen is collected and then call 533-1405, after 1300 (7 days a week). Only *positive* throat cultures will be listed. If medication has not already been provided, a prescription will be ordered automatically and may be picked up at the Health Center pharmacy the same day.

Radiology information:	533-2555	Monday-Friday 0730-1600
Pharmacy information:	533-2520	
(Health Center Main Branch (M-F) 0730-1700	PX Mall Pharmacy Branch (M-F) 0700-1530)	

Refill prescription 24 hour phone-in: 533-1551

10. Family members ten years and older need to have their own military ID cards when presenting for treatment or medication. Minors (under 18) need to be accompanied by a parent or guardian when receiving services. A **Special Power of Attorney** is needed if an adult other than the parent or guardian will be authorizing treatment of a minor.

11. The health center and outlying clinics have inadequate waiting space to segregate sick patients from well children. Also, well children left unattended while parents or siblings consult the health care provider create potentially dangerous situations. **For these reasons, a facility policy restricting well children without appointments is in effect. In most cases, the appointment will be cancelled and rescheduled.**

12. Points of Contact for Assistance/Information (located in the main health center except ASAP):

Patient Advocate	533-2313	Room 1012	(1 st floor)
Health Benefits Advisor	533-1204	Room 1037/38	(1 st floor)
Exceptional Family Member Program (EFMP)	533-9035	Room 306	(3 rd floor)
Medical Evaluation Boards	533-1203	Room 1009	(1 st floor)
TRICARE Service Center	515-5840	Room 1047	(1 st floor)
Army Substance Abuse Program (ASAP)	533-2071	Building #22414	

13. Health Programs/information:
Tobacco Cessation Class

Health Promotion Class

Putting Prevention into Practice

Websites: <http://rwbach.huachuca.amedd.army.mil/> and <http://www.TriWest.com/>

****Information about specialty care not available at this facility is provided at the TRICARE Service Center.***